



Nokia

Mail for Exchange

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2. RELEASE SUMMARY

Note: All updates since the 2.9.206 release can be found in [Blue](#).

2.1 Release Version

[Mail for Exchange 3.0.50](#)

2.2 Certified and Enabled Devices

2.2.1 Certified

The devices listed in this section are certified. Mail for Exchange will install without any warning notes.

- All Nokia Eseries devices

- Nokia E50
- Nokia E51
- Nokia E60
- Nokia E61
- Nokia E61i
- Nokia E62
- Nokia E63
- Nokia E65
- Nokia E66
- Nokia E70
- Nokia E71
- E71X
- Nokia E90

- Nokia Nseries devices:

- Nokia N73
- Nokia N76
- Nokia N77
- Nokia N78
- Nokia N79

- Nokia N81
 - Nokia N81 8GB
 - Nokia N82
 - Nokia N85
 - Nokia N95
 - Nokia N95 8GB
 - Nokia N96
 - Nokia N97
 - [Nokia N97 Mini](#)
- Other Nokia devices
 - [Nokia 5230](#)
 - Nokia 5320 XpressMusic
 - [Nokia 5530 XpressMusic](#)
 - Nokia 5630 XpressMusic
 - Nokia 5730 XpressMusic
 - Nokia 5800 XpressMusic
 - Nokia 6120 Classic
 - Nokia 6124
 - Nokia 6210 Navigator
 - Nokia 6220 Classic
 - Nokia 6650
 - Nokia 6720 Classic
 - [Nokia X6](#)

2.2.2 Enabled

Beginning with release 2.7.0 Mail for Exchange installs on all Nokia S60 3rd Edition (including Feature Packs 1 and 2) and S60 5.0th Edition devices. During installation to any device not listed in the previous section, the user will be shown an information note that Mail for Exchange has not been certified on that device.

http://www.forum.nokia.com/devices/matrix_s60_1.html

2.3 Supported Languages

Mail for Exchange supports these 40 languages (devices may support more): American English, Arabic, Chinese Hong Kong, Chinese Simplified, Chinese Traditional, Croatian, Czech, Danish, Dutch, English British, Estonian, Finnish, French, French Canadian, German, Greek, Hebrew, Hungarian, Indonesian, Italian, Latvian, Lithuanian, Malay, Norwegian, Polish, Portuguese, Portuguese Brazilian, Romanian, Russian, Serbian, Slovak, Slovene, Spanish European, Spanish Latin American, Swedish, Tagalog, Thai, Turkish, Ukrainian.

2.4 Supported Servers and Versions

2.4.1 Certified

Mail for Exchange has been tested with the following Microsoft® Exchange servers using the ActiveSync protocol:

- **Microsoft® Exchange Server 2003 SP2**
- **Microsoft® Exchange Server 2007 SP1**

2.4.2 Supported

This release has not been tested with but should support the following Microsoft® Exchange servers:

- **Microsoft® Exchange Server 2003 SP1**
- **Microsoft® Exchange Server 2007 (no service pack)**
- **Microsoft® Small Business Server**

3. NEW FEATURES IN THIS RELEASE

- Subfolder Support
 - All user created folders can be synchronized
 - Initially, inbox and Sent Items are synchronized
 - Folders not being synchronized are prefixed by “(x)”, as in “(x)Junk E-mail”
 - Users can change the synchronization state of folders by:
 - Selecting the folder
 - You can synchronize the email a folder by selecting “Subscribe to folder” from the options menu
 - You can stop synchronizing email in the folder by choosing “Unsubscribe from folder”
 - Can move emails from one folder to another (except Sent items).
 - Note: Only 1 email can be moved at a time
 - The default view of messaging is changed by the installation of MfE 3.0 to the two line view as the one line view does not correctly count the number of emails. This can be changed the messaging settings.
 - Folders cannot be managed (created, deleted, renamed or moved) from the device.
- View HTML email
 - Emails that are in HTML format can now be viewed in HTML
 - Select “Show as HTML” from the options menu in the email view to view the content in HTML format
 - Available only when synchronizing to Exchange 2007 servers
- Default “Sync while roaming” is now set to “No”. Mail for Exchange won’t synchronize when roaming by default. The user must change the setting to “Yes” to enable Mail for Exchange to synchronize when roaming.

4. UPGRADING FROM A PREVIOUS VERSION

- If you are currently using any version of Mail for Exchange older than version 2.0.0, you must first uninstall that version and then install the new version.

5. ERROR CORRECTIONS

- **Phone Wins sync option:** In previous versions of the Mail for Exchange client, the Phone Wins option did not work when changed after the first sync. This option now works whenever set.
- **Improved Synchronization stability:** Several synchronization defects have been fixed. Specific items that had caused email and calendar synchronization to stop working have been corrected.

6. KNOWN ISSUES

- **Synchronizing more than 600 emails:** Some devices may have a memory limitation in the phone's messaging center. Mail for Exchange continues synchronizing emails but several options in the messaging center stop working, like creating a new email, replying to an email, forwarding an email, creating a new mailbox (POP3/IMAP4), etc. A memory full error is displayed. To resolve this, the number of emails synchronized to the phone needs to be reduced.
- **Unsupported languages:** When Mail for Exchange is installed in a device with languages that are not supported by Mail for Exchange, the user is prompted to select the language to be used, but Mail for Exchange is installed in English. If the phone has a language that is supported by Mail for Exchange, changing the device to that language will cause Mail for Exchange to change to that language automatically.
- **Large number of emails deleted at the same time:** When a large number of emails are marked in the Mail for Exchange mailbox and then deleted at the same time, sometimes not all emails are deleted in the server side. When this happens, deletion can be done on the server side.
- **Device search and Mail for Exchange in S60 3.2 devices:** There is an error preventing the use of the device search application with the Mail for Exchange mailbox. This issue is only for S60 3.2 devices. Look for a correction in a future Mail for Exchange release.
- **Server upgrade to Exchange 2007:** To begin using the Exchange 2007 server features for the first time, you must perform a Full Resync on the device (Options>Full resync).
- **Task synchronization with Exchange Server 2007:** If multiple tasks are created on the device and then all synchronized to the server at the same time, the tasks will all have the same due date.
- **Email synchronization:** If the mailbox policy MaxEmailBodyTruncationSize is set to Unlimited this may cause emails larger than can be handled to be sent to the phone causing the synchronization to fail. Contact your IT administrator regarding this server setting.
- **Sending email:** There are specific scenarios when a sent email will remain in the Outbox while the phone is in Manual synchronization mode. The email can still be sent in later synchronizations with the server.
- **Last sync:** The "Last sync" line in the MfE application shows "View log" (which indicates a connection error) even though there was no connection error and synchronizing was successful.
- **Meeting Requests:** When accepting/declining a meeting request on the device, the meeting originator will receive an email but there are a few scenarios where the tracking tab in their calendar meeting will not be correctly updated.
- **Connectivity:** Some user actions cause Always on connections to be suspended. When those actions are complete and an attempt is made to reestablish the Always on HTTP connection a system error may result. The connection is restored.

- **E90:** On E90, messages with many recipients in the "To:" field may not open on the front cover. Read these messages by opening the cover or by setting the system font size to 'Small'.
- **Anniversaries may be missing reminders:** When you create an Anniversary event on the device, it gets put into the server calendar as an appointment at midnight, but without a reminder. Also, the description field is not synchronized.
- **Task recurrence removed when the task is completed in the device on Exchange 2003 Servers:** If you have a recurring task, then mark the current occurrence as completed on the device, the recurrence is not regenerated on the Exchange Server.
- **Some devices put the Mail for Exchange and Company Directory applications in a different folder.** The default location of these applications is the 'MfE' folder at the main menu. Some devices force the applications to other locations.
- **In some cases, Exchange will send calendar items as exceptions to a parent meeting even when they appear in Outlook to be identical to the parent item (do not appear as exceptions).** In these cases, the items will not appear in the Nokia calendar correctly.

7. NOTES

- **Mail for Exchange cannot be installed from a Message:** Even though Mail for Exchange SIS file can be received in the device via email or Bluetooth message, the SIS file cannot be installed directly from the message, it needs to be saved first to the phone memory or memory card.
- **Upgrade Exchange 2003 to Exchange 2007:** If in the future you upgrade from an Exchange 2003 server to an Exchange 2007 server you will need to perform a Full Resync from the Mail for Exchange client. This is required to begin using the new Exchange 2007 server features.
- **Other Sync Methods:** Note that you should not use any other method to sync contacts, calendar, or task entries (such as Nokia PC Suite) after installing and using Mail for Exchange on your phone. It may cause data loss, duplication or corruption.
- **Server Policies:** Older non-Eseries devices do not support the security features that many network administrators enforce. This can prevent Mail for Exchange from synchronizing data to your device. If you think you may be experiencing this problem look in File manager > MailForExchange > admin_log.txt for the text, "This device is unable to implement all requested password policies." Currently the only solution for this is to reduce the server security requirements.
- **Mandatory Email Address:** Beginning in the Mail for Exchange 2.5.0 release the email address setting will be mandatory.
- **Meeting Requests:** Calendar synchronization must be enabled so that meeting request handling will function.
- **Contacts:** Not every contact field is synchronized. There is not a direct mapping between fields in the device's phonebook application and the Microsoft® Exchange Server's contact storage. Backup server contacts and device contacts before the first Mail for Exchange synchronization is performed to ensure that no data is lost.
- **Many Emails:** Performance of the device may be affected if there are 500 or more emails in the Mail for Exchange Inbox. Avoid this by using the "Sync messages back" setting in the Mail for Exchange profile Email tab. The shortest setting is 1 day.
- **Tasks:** Tasks on the phone must have a due date. If tasks are created on the server without a due date and are then synchronized to the phone a due date will be created for them. The due date added on the device will be the date the task was synchronized or if the server task has a reminder then the reminder date will be used.
- **Meeting Requests:** If you try to quickly accept multiple meeting requests you may be forced to wait for the first response to be sent and then retry the second meeting response.

8. FEATURE LIST

- Composing, Sending, Receiving and Viewing email messages
- [Synchronize inbox, Sent items and all user created folders](#)
- Synchronize Calendar events, Tasks, Contacts
- Configurable sync window for Emails
- Configurable sync window for Calendar
- Support for GAL (Global Address List) lookup with Company Directory
- Company Directory available as a stand-alone sis file
- Accept / Decline meeting requests
- Can search email content using the Search application
- Always on, Timed and Manual sync modes
- Schedule Peak and Off-Peak sync windows
- Resynchronize all data from server to phone
- User configurable conflict resolution (server or phone wins if conflict in syncing)
- Synchronization logs
- Controls for sync while roaming
- Partial initial email download
- Retrieve remaining content of partially downloaded email
- Message reply/forward by reference
- Message read status replication
- Message deletion replication
- Full Attachment support (receiving, sending, viewing, editing, saving)
- [View Emails in HTML format](#)
- URL, number, email address links from viewer
- Save messages to sent items folder
- Support for different access points (GPRS, WLAN)
- Synchronize over a VPN connection
- Support for all Exchange 2003 SP2 device security policies (available only on Nokia Eseries devices)
- Support for many Exchange 2007 mailbox policies
- Dynamically configured Heartbeat Interval setting
- Detailed admin logging
- Ability to set importance flag for sent messages
- Configurable via device management server
- Set out of office message
- Set and clear flags on email messages
- With compatible devices Mail for Exchange can automatically switch between different types of access points (i.e. WLAN and GPRS) using Destinations.